

■ **IMPORTANT — Please Read Before Selecting an Option**

Data loss can occur during any repair, especially on devices with failing hardware. FixedIt PC strongly recommends backing up all important data before service begins.

// **CUSTOMER INFORMATION**

FULL NAME *

PHONE NUMBER *

DATE

DEVICE / TICKET REFERENCE

// **SELECT YOUR DATA BACKUP STATUS**

Option A

Option A — My Data Is Already Backed Up

My data is backed up to an external drive, cloud, or other location. I understand FixedIt PC is not responsible for data loss that may occur during service, and I have taken steps to protect my files.

Option B

Option B — I Choose to Proceed Without a Backup

I have been advised to back up my data before service. I am choosing not to do so. I understand and accept the risk of permanent data loss. I release FixedIt PC, its owner, and its representatives from any liability related to data loss during service.

Option C

Option C — Please Back Up My Data Before Proceeding

I would like FixedIt PC to back up my data before proceeding with service. I understand that FixedIt PC will make reasonable efforts but cannot guarantee recovery of corrupted, damaged, or inaccessible files.

// **SIGNATURES**

CUSTOMER SIGNATURE

DATE

CUSTOMER PRINTED NAME

PHONE NUMBER

FIXEDIT PC — TECHNICIAN

DATE