

// CUSTOMER INFORMATION

FULL NAME *

PHONE NUMBER *

EMAIL ADDRESS *

STREET ADDRESS

CITY

STATE

ZIP

DATE

// DEVICE INFORMATION

DEVICE TYPE *

MAKE / BRAND *

MODEL

SERIAL NUMBER

OPERATING SYSTEM

OS VERSION

PHYSICAL CONDITION ON ARRIVAL *

Good — No visible damage

Fair — Minor wear / scratches

Poor — Visible damage

ITEMS INCLUDED WITH DEVICE

Power Adapter

Power Cable

Mouse

Keyboard

Monitor

External Drive

USB Devices

Disc in Drive

Carrying Case

Other Cables

OTHER ITEMS / NOTES

// DEVICE LOGIN CREDENTIALS

Only provide credentials if login is needed. All credentials are stored securely and destroyed upon job completion.

LOGIN USERNAME

LOGIN PASSWORD

PIN (IF APPLICABLE)

// SERVICE REQUESTED

Virus / Malware Removal

Slow PC Tune-Up

OS Install / Reinstall

Hardware Upgrade

Data Backup / Restore

New PC Setup

Diagnostic Only

Other

DATA BACKED UP?

Yes No N/A

OK TO WIPE IF NEEDED?

Yes No Ask First

DRIVE DESTRUCTION?

Yes (+\$25) No

By signing below, you acknowledge:

Information provided is accurate. You have been advised to back up all data prior to service. FixedIt PC is not responsible for pre-existing hardware conditions, data loss, or software issues unrelated to the requested service. Estimated completion dates are not guaranteed. You agree to the Customer Agreement terms.

// SIGNATURES

CUSTOMER SIGNATURE

DATE

CUSTOMER PRINTED NAME

PHONE NUMBER

FIXEDIT PC — TECHNICIAN

TICKET #